

CORRESPONDENT C

31st July 2015

To whom it may concern,

I am writing to complain about The Forest Park and Ride Car Park.

I have been parking at this car park since January 2015 from around 8:10am until 6:00pm Monday to Friday and I have had some issues with my car during my time parking there.

At the beginning of May 2015, I returned to my car at around 6:00pm to find that all of my metal tyre dust caps had been stolen from my car. This was very upsetting, as my dad bought me the dust caps, as I had recently bought my new car.

Then on Wednesday 29th July, I returned to my car at around 5:50pm to find that my front driver side tyre was completely flat. My dad came and pumped it up and since then it has been fine, so someone has deliberately taken the air out of my tyre, which has really annoyed and upset me.

My Aunty also parks in this car park and she has mentioned that her car has had a big scratch down one side – which looks like someone has taken a key down the side.

I am very disappointed and I now refuse to park at The Forest, as I shouldn't have to worry about my car not being safe. My Aunty also refuses to park there and we are now parking at Phoenix Park car park, where so far we haven't had any further issues.

I understand that the car park is monitored by CCTV, which did make me feel safe, but not anymore.

Please could you look into this matter for me and let me know how you will be proceeding.

Thank you.

Yours Sincerely